Environment Select Committee

Update to Executive Scrutiny Committee – 22 October 2013

Review of Performance of Housing Providers Update on Progress (including issues/problems/successes)

The main issues and overall aim of this review will determine:

- The performance of Registered Providers (Erimus Housing and Tristar Homes Limited) following the 2007 Small Scale Voluntary Transfer (SSVT) & 2010 Large Scale Voluntary Transfer (LSVT) – specifically in relation to 'promises' made to tenants in the Councils pre-ballot Offer Documents.
- The impact of the current economic climate on the 'promises' made to tenants in the Councils SSVT and LSVT Offer Documents.

The Committee met residents who form part of the Tristar Tenant Scrutiny Panel at its meeting on 14 October which was an additional meeting on its project plan.

As part of the scrutiny review of the performance of housing providers regarding the 'promises' that were made at stock transfer the Committee was given the opportunity to meet with residents and support officers who have taken part in scrutiny reviews. The Committee was provided a brief background to tenant scrutiny from the Centre for Public Scrutiny's publication 'Top tips for tenants: holding your landlord to account through scrutiny' in order to consider the principles and benefits as a basis for discussion and evidence gathering for this review.

At the next meeting (11 November) the Committee will consider the results of a councillor survey and meet Cath Purdy, Chief Executive, Vela Group to discuss the 'future' of housing provision.

Monitoring/Initial update

The Committee will receive updates on 11 November for the following completed reviews:

- EIT Review of Built and Natural Environment
- EIT Review of CFYA
- Affordable Warmth (initial update)
- Community Safety & Security Services T&F (initial update)